



## Satisfaction Survey

---

**Event Date:** Saturday, October 1, 2016  
**Event Type:** Party  
**Event Location:** Mrs. K's Tollhouse Restaurant (Silver Spring, MD)  
**Event Staff:** Photographer Cathy Hook

**Quality of Customer Service prior to Event:** Outstanding  
**Quality of Customer Service at Event:** Outstanding  
**Promptness of your Entertainer:** Outstanding  
**Professionalism of your Entertainer:** Outstanding  
**Entertainer's Appearance:** Outstanding  
**Overall Satisfaction of Services:** Outstanding

**Is there anything specific that can be improved upon?**

Cathy has provided photography services for the 4th year in a row for my annual party. She is a master at finding the perfect shot, not only of my guests, but also of the party decorations of which I put a lot of work. She cheerfully shadows me as I work the room to welcome my guests and is always ready to capture both posed and spontaneous pictures. My guests and I always look forward to seeing the pictures taken so that we can remember an evening of fun, friendship, and festivities. Thank you, Cathy, for your excellent work!

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:** Steve Phan  
**Email:** phansc <at> hotmail.com  
**Phone:** 7039818791

---

Submitted on Sunday, October 2, 2016